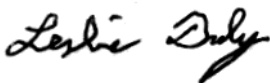


As it says in a well-known advertisement “There are terms and conditions – but no sneaky ones”. CSTAR’s formal terms of business are available in small print on its website (<http://www.cstar.ie/whatwedo/coststermsofbusiness/>) while the purpose of this note is to explain in plain language what they are.

1. We will provide advice or do a data analysis as requested and keep in contact with you.
2. You will give us any information necessary to do what you want
3. We do charge for our services, usually on an hourly rate
4. The bill is your responsibility.
5. We guarantee confidentiality for any information/data you give us. Unless you object we may tell others that we have worked for you.
6. If there is, for some reason, a conflict of interest in working for you we would have to end our relationship with you.
7. You won’t sue any of us personally and you won’t get much out of CSTAR either.
8. Authorship of a paper would be expected if there was a substantial intellectual or scientific contribution to the work and we follow the Vancouver guidelines on this. (http://www.icmje.org/ethical_1author.html) The fact that we are being paid for our contribution does not preclude us from authorship nor can authorship be a substitute for payment.
A more substantial note on authorship is given in a separate document.
9. Only the CSTAR director can waive any of these conditions, and if you have a complaint you should go back to the CSTAR consultant or contact the CSTAR director.



Leslie Daly, Chair of CSTAR
February 2012